



PARTNER SUPPORT OPTIONS

ASSURANCE
ADVANTAGE

FEATURES

UNLIMITED REMOTE TROUBLESHOOTING (6AM-5PM PST M-F)		<input checked="" type="checkbox"/>
INITIAL BLOCK OF HOURS FOR SYSTEM TROUBLESHOOTING	<input checked="" type="checkbox"/>	
ANNUAL SYSTEM UPGRADES AND BACK-UP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PRIORITY DISPATCH 24/7/365	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
EMERGENCY INVENTORY ACCESS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ADVANCED HARDWARE REPLACEMENT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
WEBINAR EDUCATION AND REMOTE TRAINING	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PROACTIVE SYSTEM MONITORING		<input checked="" type="checkbox"/>
REDUCED LABOR RATES DURING STANDARD COVERAGE		<input checked="" type="checkbox"/>
QUARTERLY SYSTEM BACK-UPS		<input checked="" type="checkbox"/>
REMOTE MANAGEMENT OF ADDS, MOVES, AND CHANGES		<input checked="" type="checkbox"/>