



Mitel Partner Support

FEATURES

UNLIMITED REMOTE TROUBLESHOOTING (8-5 PST M-F)



ADVANCED HARDWARE REPLACEMENT



PROACTIVE SYSTEM MONITORING



REDUCED LABOR RATES DURING STANDARD COVERAGE



PRIORITY DISPATCH



EMERGENCY INVENTORY ACCESS & DISPATCH 24/7/365



WEBINAR EDUCATION AND REMOTE TRAINING



ANNUAL SYSTEM UPGRADES



QUARTERLY SYSTEM BACK-UPS



REMOTE MANAGEMENT OF ADDS, MOVES, AND CHANGES



WAN/LAN NETWORK EXPERTISE



CLOUD PHONE MIGRATION EXPERTISE



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